

# Informatics **In Context** Bridging the Digital Divide

## **Informatics In Context Partners with ODG from Work Loss Data Institute Enabling Real-Time Automation of Prior Authorization Workers' Compensation Claims**

Boston, MA. – Mar 24, 2015: Informatics In Context (IIC) and Work Loss Data Institute (WLDI), publisher of ODG, have partnered to enable a real-time automated solution for health insurance carriers to streamline their medical treatment approval process for workers' compensation claims. This integrated and automated solution is based on a real-time communications protocol (EDI 278), an ACA mandate required for payer adoption for all medical treatments by Jan 1, 2016.

This solution enables instantaneous responses for medical authorization requests based on the health plans' policies and use of ODG's evidence-based care guidelines. Health plans can realize an order of magnitude in time and cost savings by maximizing automation, increasing utilization management efficiency, and significantly reducing the time for administrative review and processing.

This fully integrated and automated solution will make obsolete the currently manual process of communicating between providers and health plans using paper, phone, and fax. By automating ODG guidelines, health plans will be able to instantly respond to the vast majority of prior authorization requests for workers' compensation without human intervention. Required documentation is sent back and forth via EDI 275, an electronic document transaction standard.

IIC's authorization engine directly addresses THE major pain point for health plans in approving and processing workers' compensation claims. By automating the prior authorization process for workers' compensation based on ODG guidelines, it will dramatically reduce the time for treatment approval, and shorten the duration of employees returning to work. It will also reduce the requirement for medical review, manual adjudication, and in addition, offers custom analytics, which helps enforce evidence-based medicine.

"The combination of IIC's innovative EDI 278 authorization engine and provider portal, integrated with WLDI's ODG guidelines brings needed new functionality, efficiency, and automation to the current manual process involved with workers' compensation approval," states Vikram Simha, Informatics In Context's Founder and CEO. "By automating evidence-based guidelines for workers' compensation, this solution represents a new model that all states can adopt."

"The only way to achieve real and lasting cost-savings in workers' comp is through the delivery of quality and timely care. You don't just need the right care; you need it quickly. Integration and automation of ODG with IIC's user portal and payer authorization engine is designed to achieve that, reducing unnecessary delays, disputes, denials and friction, making it easy for doctors to do the right things and for patients to receive the care they need to transition back to full employment," according to Phil LeFevre, VP Business Development of WLDI."

**About Informatics In Context (IIC)**

Founded in 2011, IIC is a cloud-based clinical healthcare pioneer, delivering innovative and transformative solutions that streamline and automate the referral and prior authorization process for both health plans and providers via EDI 278. IIC also provides advanced analytics solutions to detect trends and patterns, which are customized to the needs of its clients.

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**About Work Loss Data Institute**

WLDI provides evidence-based disability duration, medical treatment and claim risk guidance for those involved with workers' comp and non-occupational disabilities. ODG is a comprehensive SAAS decision-support tool that puts evidence-based medicine to work for insurers, TPA's, health care providers, case managers, employers, benefits administrators, risk managers and claims attorneys in the management of return-to-work and utilization of medical services following illness and injury.

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